

Our company, PROFIGRAM Transilvania SRL, is mainly engaged in the design and implementation of various industrial process control systems. The company was founded in 1998 by engineers with significant professional experience. The foundation of our work and the guarantee of our future are the valuable intellectual performance and coordinated teamwork of qualified, highly knowledgeable technical specialists performing independent tasks.

In the rapidly evolving world of industrial processes and IT, our Company's objective remains constant:

- conscious and committed preparation for the challenges of the future, in addition to our significant domestic work, also for the implementation of export tasks;
- impeccable fulfillment of customer needs at all times;
- high quality and reliability of our services and products supplied to our systems, optimal operation, adequate lifespan, and legal compliance of our process control and measurement systems;
- establishing a cooperative relationship with our customers, active participation in formulating the goals of system developments;
- developing and operating an organizational and responsibility system that eliminates the risk of making mistakes during the implementation of individual tasks;
- monitoring the trends of technical and IT development, continuous training and further training of the Company's employees in order to ensure that the completed systems comply with the most modern solutions;
- providing full service to our customers from the very first phase of planning to the commissioning of our systems, training of operating personnel, and servicing and maintaining our systems.

In the spirit of the above, our company has introduced the quality management system according to the ISO 9001:2015 standard in the field of planning and implementation of industrial process control projects and related commercial activities. The management provides the resources necessary for the operation and continuous development of the system. It expects its knowledge and implementation from all employees.

To achieve our goals:

- we prepare a project plan for our tasks, adherence to which ensures the coordinated and supervised implementation of the individual planning and implementation phases;
- we analyze our implemented systems, continuously monitor and examine their reliability and performance according to specific criteria, and based on the results of the analyses, we monitor the quality indicators and development of our Company;
- we ensure that our products and services meet customer requirements;
- we operate a system for assessing, evaluating and managing risks, taking into account the external and internal environment of the organization;
- we ensure the proper design, operation, supervision and continuous development of the quality management system.

In order to develop, implement and operate a quality management system in accordance with the ISO 9001:2015 standard, the Company's management has appointed a quality management manager, who will perform his/her activities under the direction of the CEO.

I, Varga Árpád as the CEO of PROFIGRAM TRANSILVANIA S.R.L., personally undertake to do everything possible to implement the provisions of this quality policy statement.

Varga Árpád
CEO